

Genetics - Teammate

Are you passionate about animal agriculture and ready to make a real impact? We're looking for a **Genetics Client Service Representative** who thrives in a fast-paced environment and is committed to delivering exceptional service to our clients.

- **About the Role**

- This teammate will be part of the Semen Collections Team, Frozen Genetics Team, support: Veterinarians, CSR and Farm Team. Our clients deserve the highest quality frozen genetics services with the most responsive team working to help them achieve their collection, storage, and breeding day needs. The position will additionally support shipping and movement of our Import & Export of Genetics under the guidance of our USDA Certification.

- **What You'll Do**

- **Deliver exceptional client service** — Manage client inquiries, intake of Rams/Bucks, and frozen semen results while maintaining a professional image that reflects RSG's industry leadership.
- **Support all genetics operations** — Assist with semen processing, collection events, embryo and semen inventory, purchasing, storage, and shipping across HQ and farm sites.
- **Maintain accurate inventory and data systems** — Help ensure a reliable frozen genetics inventory and utilize Salesforce/CRM to keep client data and genetics tracking up to date.
- **Uphold RSG standards and procedures** — Follow company policies, implement the RSG Way, and perform routine equipment cleaning and maintenance to support smooth daily operations.
- **Contribute as a collaborative team member** — Work cooperatively across the Genetics Team, support leadership initiatives, and take on additional duties as needed to advance team goals.

- **What We Are Looking For**

- A genuine passion for animal agriculture
- Strong communication and listening skills
- Team player – Culture is a significant part of the RSG Way
- Commitment to excellence and client satisfaction